



IXI-UMS and the Service SMS

Sending and Receiving Short Messages (Pager Messages)

IXI-UMS, serVonic's powerful unified messaging server, supports the Short Messaging Service (SMS). Therewith, you can send short messages to mobile participants client/server-based, directly from the workstation. According to the technical equipment, you can also receive short messages at the workstation.

With IXI-UMS and the service SMS, you can send short messages in the PSTN (e.g. ISDN) as well as in the mobile network (e.g. GSM). IXI-UMS supports Flash SMS.

The service SMS of the IXI-UMS Server can be used as stand-alone (pure SMS-Server) or as part of a complete unified messaging system with IXI-UMS, that integrates the services Fax, Voice, SMS and Mobile into a messaging system.



Making Use of SMS effectively

SMS is suitable for the brief information to mobile participants.

The notification of mobile participants is done:



actively when necessary:

When a participant is out of the office, you can send him a short message directly from your workstation, e.g. if a flight is delayed or the meeting-place has changed.



automatically rule-based:

The participant can be informed automatically when being out of the office, e.g. about a new message in his inbox. This can also be used e.g. for alarm messages.

Preconditions for an Installation

Server Operating System	Windows 2008, Windows 2003, Windows XP
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For the Sending of Short Messages via

<i>ISDN "Dial Up"</i>	Basic Rate or Primary Rate Interface	Send
	CAPI 2.0-supporting ISDN-hardware (board or external device)	
<i>analogue / modem</i>	Data modem with AT command set or CAPI-supporting ISDN-hardware (board or external unit) with support B-channel protocol modem	Send
<i>ISDN "SMS in the PSTN"</i>	Basic Rate or Primary Rate Interface	Send and Receive
	CAPI 2.0-supporting ISDN-hardware (board or external device)	
<i>GSM directly</i>	GSM data adapter according to standard GSM 07.05 or server-suitable mobile phone with released SIM-card	Send and Receive
<i>Large Account</i>	ISDN X.31 or X.25	Send and Receive