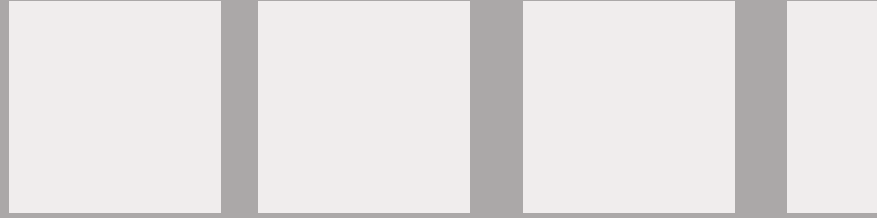


serv✓**onic**



ENGLISH VERSION

Unified Communication

Unified Messaging
Fax
Voice
SMS
CTI

future-proof | integrated | flexible | standard-based

Unified Messaging

Fax

Voice

SMS

OPTIMAL INFORMATION EXCHANGE FOR COMPANIES

- Fax, voice mail and SMS highly integrated into available messaging systems
- All messages within one user interface - at the workstation and on the way



All messages within one user interface




With the add-on software IXI-UMS, you can manage all sorts of messages within one user interface - directly at the PC. The sending and reception of fax messages, voice mails and short messages (SMS) is realized in the regular client, e.g. Microsoft Outlook or IBM Lotus Notes. Remote inquiry and processing of all the incoming messages from on the way is possible.

High scalability and modularity of the solution enable the operation for all sizes of companies: from small company up to globally operating enterprise with several sites. As pure fax server or as full unified messaging solution with Fax, Voice Mail, SMS and remote inquiry.

The subject security plays an important role: Concepts for clustering, firewall security and monitoring ensure high stability of the system and high availability.

No matter whether you decide in favor of an on-demand or an on-premises variant - IXI-UMS can be used in-house or hosted.

- Integration into diverse IT-environments: IBM Lotus Domino, Microsoft Exchange Server, SAP-systems, Microsoft Dynamics NAV, SMTP-based systems. Also mixed installations
- Smooth connection to ISDN and VoIP-PBX environments. Also networked PBX's
- Installation on physical and virtual machines as well as on media gateways
- Flexible scope of design for projects with several sites
- IVR-feature for automated information retrieval systems for telephone inquiries

Messaging-Platform		Mailboxes	Directory		
Standards	SMTP	LDAP	IMAP		
UMS-Server		Fax	Voice	SMS	Mobile
Standards	CAPI	SIP	H.323		
PBX	ISDN		VoIP		

serVonic

THE PC AS PROFESSIONAL TELEPHONY WORKSTATION

- Perfect support for customer-oriented telephony
- Partner features for an effective in-house communication



Basic CTI -
platform-comprehensive

IXI-PCS is a client / server CTI-software solution (third party) that offers features for an effective telephony for your workstations. Via IXI-PCS, the users can control numerous features at the PBX with their PC and also make use of the options and information available in their IT-environment.

How can IXI-PCS be deployed?

- As CTI-server on Windows operating systems for the access by IXI-PCS Clients in **Windows, Apple Mac OS X or Unix environments**
- As plain **web dialer** in any browser
- As **Remote Call Control Gateway** for Microsoft OCS Office Communications Server with Office Communicator



High-class CTI -
for Microsoft Office

Besides a modern design with extensive and easy to learn features like e.g. dial-up, disconnect, consultation, alternation, call transfer, uncomplicated search for contacts, caller identification, instant messaging and indication of the call status, IXI-Call can also improve the workflow in communication-intensive business domains:

- Presence management
- Active Contacts-technology
- Team-support
- **Microsoft Outlook and Lotus Notes calendar integration**

**Competence for
more than 25 years**

Make work easier

Increase efficiency

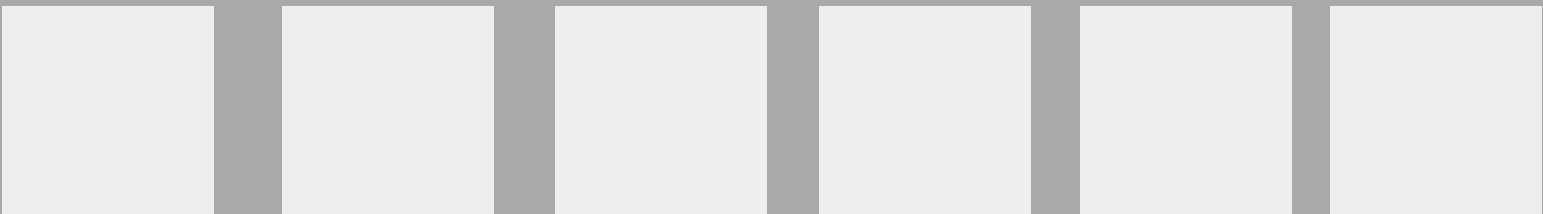
Add lacking features

Easy to learn

Low use of resources

Simple administration

Transparent pricing structure



**serVonic's Philosophy:
Complex requirements do not
have to lead to complicated
solutions**

The challenge with effective communication often is not in finding single ideas, but in unifying all sorts of components to a well-functioning team.

It is not always about reinventing the wheel, but making available and also established PBX- and IT-environments market-driven and more effective with smart solutions. Our motto in software development thus is:

Making use of the available, adding the lacking and unifying all this to a well-balanced concept for the company with our long-time experience and know-how. Besides we attach great importance to a future-proof, easy to install and administer software that can be handled intuitively.

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